

A – Z

Informations

A

Adapter

Adapters for international connections are available at our reception.

Additional bed

Additional beds are available for an extra charge. We have a sofa bed in some flats which can be used for sleeping by an adult person or two children.

Airport

Airport Altenrhein - 30 minutes by car

Airport Friedrichshafen / Germany – 90 minutes by car

Airport Zurich – 1 hour by car or by train

B

Baby cot

Please bring your own if required.

Bakery Fügler handmade on the ground floor

The variety of delicious food at the handmade bakery and confectionery leaves no wish unfulfilled. Let yourself be seduced by the wonderful selection and the varied offer. The bakery-confectioners produce wonderful, lovingly prepared delicatessen and specialities every day.

Tip: Have a look at the homepage Fügler Pickup and order your French rolls quickly and easily: www.fueger.pickup-shop.ch.

Bancomat / Cash payment

Postfinance, Ulmenstrasse 9, 9000 St. Gallen

Raiffeisenbank, Bahnhofplatz 1, 9000 St. Gallen

St. Galler Kantonalbank, Avia Tankstelle, Oberdorfstrasse 137, 9000 St. Gallen

Various banks in Switzerland can be found near the railway station.

Bed linen

All bed linen is recommended for allergic people. The bed linen is always changed during weekly cleaning.

Additional bed linen can be requested: Rent per set / week from CHF 30.00.

Bicycles / Parking space

There is a parking space for bicycles in the underground car park.

If you want to rent a bike we recommend the following bicycle rental in St. Gallen:

Velo Legi, Rorschacherstr. 221, 9000 St. Gallen, phone: +41 71 244 20 90

Rent a Bike AG, Bahnhofplatz 2, 9000 St. Gallen, phone: +41 41 921 05 75

C

Cash box / Credit cards

We accept cash in Swiss Francs or Euros notes at the daily exchange rate and change is given in Swiss francs as well as all the common credit cards Eurocard, MasterCard, Maestro, Visa and Twint.

Café Füger - ground floor and roof top

The traditional and innovative café, which creates its own highlights at any time of the day, is located on the ground floor. It's perfect for breakfast during the week or for a Sunday brunch, for special moments friends and family. You also get a lunch menu that changes daily. The roof top is open on sunny summer days.

Charging station for electric cars

Charging stations are available in the underground car park.

Cleaning

Depending on the duration of the stay, our studios / flats are cleaned when you move out or weekly. This also includes the recovering of the beds and the replacement of the terry towels. In case of "minor accidents" in the flat, you will find a cleaning set in the cupboard, which is part of our inventory. In case of a "major mishap", please contact us immediately in order to keep the damage as small as possible.

D

Dogs

We do not allow pets in the Boardinghouse.

E

Elevator

There are three elevators in the building which take you directly to the desired floor or to the underground car park with your key card. The eastern lifts take you directly to the garden terrace, provided the café is open. In case of fire, please do not use the elevator.

Entrance for tenants

Once you are living in (y)our home, we ask you to use the back **entrance -1**. That's the entrance where you always have access with your key card.

Emergency medical service

Emergency call: 24 hours

Arzthaus St. Gallen, Zeughausgasse 22, 9000 St. Gallen, phone +41 71 221 10 00

International emergency call - Phone **144**

Electronic equipment

All appliances in the kitchenette can be used. The info box with the operating instructions is located in a kitchen cabinet. In your flat you have a personally encrypted high-speed internet access/WLAN. The use of this WLAN is included in the rental price.

Emergency exits

Please follow the instructions in your room as well as the green white escape route signs throughout the building.

Emergency number

We are always there for you during reception opening hours. In case of urgent emergencies, please call **+41 79 894 60 15**.

End of tenancy

Please note that the flat is available to you until 11 am on the day you move out. Should you need more time we will be happy to accommodate you - within the bounds of possibility. Please contact us the day before.

F

Fire / Fire extinguisher / Escape plan

A modern fire alarm system ensures your safety. In case of smoke or fire, please dial **118**. Do not use the lifts anymore! Please follow the instructions of the safety officers. The fire extinguishers are clearly marked on every corridor.

In case of fire:

Meeting point opposite entrance A at Ulmenstrasse 6 in the entrance.

G / H

How to find us

By car - Motorway A1 at exit 81. Leave St.Gallen-Kreuzbleiche in the direction of St. Gallen / Zentrum / Appenzell and after about 1300 m turn right in the direction of Engelburg / St. Gallen West. Continue for 600 m and turn right into Gerbestrasse. You will find a parking space for unloading on the left side of the building, close to the main entrance in front of the house. You will find another entrance to the underground car park behind the house.

By public transport - you can reach us from St. Gallen railway station by taking bus 1, 2 in the direction of Lachen.

Hair dryer

A hair dryer is located in the bathroom.

I

Inventory

All kitchen and bathroom equipment is available in the flat. We ask you to use all these things professionally and carefully. We would be very grateful if you inform us in case of loss or damage and we can organize a replacement. As stipulated in the rental contract, we will charge you the costs of any defects or damage of the small inventory by credit card (also afterwards).

Internet access

We will be happy to provide you with this information. On arrival you will receive your individual login for your studio / flat so that your data is secured.

Interim invoice / advance payment

You are welcome to request an interim invoice from us during our official opening hours and also pay it if required. Otherwise, you will receive the new invoice by e-mail no later than 5 days before the end of your current rental period.

K / L

Letterbox / Packages

You can have your mail sent to our address. We will contact you as soon as mail is ready to be collected. If you wish, we can put the mail in your flat. Address to be given:

***Name/first name of tenant
c/o Boardinghouse
Metallstrasse 16
9000 St. Gallen***

Location Promotion

St. Gallen Location Promotion, Rathaus, 9001 St. Gallen, phone +41 71 224 44 00
Road Traffic Office, Frongartenstrasse 5, 9001 St. Gallen, phone +41 58 229 22 22

Luggage space when moving out

If you would like to spend your moving out day without your suitcase, we will gladly store your luggage with us. Do you have a large inventory to store? Then use our cellar compartments which we rent out at a square meter price.

M / N

Noise pollution

We ask you to follow our house rules. Please behave in a way you feel comfortable yourself, but your neighbour should feel comfortable as well next to you.

O

Ophthalmologist

Medical officer of the eye clinic at the Hospital St. Gallen, phone +41 71 494 11 11

Opening hours of the reception

Our reception in the entrance area is open from Monday to Friday from 9 am to 11.30 pm and from 2 pm to 5 pm. Outside opening hours and on weekends we can be reached **for emergencies** on the following phone number **+41 79 894 60 15**.

P

Public transport

The bus stop Lachen is located directly on Zürcherstrasse, 50 m away from the Boardinghouse. Buses leave every 12 minutes.

Bus line 1: Winkeln-Lachen-Bahnhof SG-Marktplatz-Kantonsspital-Stephanshorn

Bus line 2: Wolfganghof-Lachen-Bahnhof SG-Marktplatz-Kantonsspital-Guggeien

Bus stop **Stahl**: direct bus to Gossau via Industrie West and Mettendorf

Police

Police address, Vadianstrasse 57, 9001 St. Gallen, Tel: +41 71 224 60 00

International emergency call 117

Pharmacy

You will find a pharmacy just across the street, very close to the Boardinghouse.

West Apotheke, Zürcherstrasse 31, 9000 St. Gallen, phone: +41 71 277 33 88

Opening time: Mon/Tue/Thu/Fri 08.00-12.15 am/ 13.30-18.30 pm

Wed 08.00-12.15 am /Sat 08.00am-16.00pm / Sun closed

Private Spa

Our private spas are ready for you on the 5th floor. We will be happy to give you more information about our oases of well-being above the roofs of St. Gallen.

People with a physical impairment or disability

The boarding house is barrier-free and all the elevators are easy accessible for people with an impairment.

Parking spaces

We offer parking spaces in our underground car park. The cost of renting the parking spaces is based on the length of your stay. We will be happy to note this in the offer. There are also charging stations for electric cars.

Pillow

Would you like another pillow? Please let us know, we will bring another one to your studio / flat.

R

Radio

The radio is operating with the TV remote control. A variety of radio programs is available. You will find a list with the most important stations in the user manual.

Return of keys at the end of the rental period

Please return the card to our reception at the end of the rental period.

Rent a car

RENTIR Fahrzeugvermietung KLG

Zürcherstrasse 160/162 / 9014 St. Gallen, phone +41 71 280 10 10

Mobility: <https://www.mobility.ch>

Rubbish / disposal

Please dispose your waste properly. There is an under-floor container opposite the Migros where you can dispose your normal waste in the fee bag at any time. You can get fee waste bags in every food shop.

S

Starterkit

Arrive and feel at home immediately. Included in your rent is the following set:

- Coffee capsules, tea bags, coffee cream, sugar, salt, pepper
- Toilet paper, soap, shower gel, shampoo, detergent for dish washing machine, one waste bag

Shopping

Supermarket: Migros Lachen, Ulmenstrasse 11, 9000 St. Gallen

Opening hours: Mon – Fri 7.30 am – 7 pm / Sat 7.30 am – 5 pm / Sun closed

Lachen Pharmacy included post office, Ulmenstrasse 9, 9000 St. Gallen

Opening hours: Mon – Fri 8 am – 7 pm / Sat 9 am – 5 pm / Sun closed

Shopping on Sunday

There are various shopping stores at the main railway station.

Gas station shop Migrol Zürcherstrasse 114, St. Gallen Bruggen, 500 m direction to St. Gallen Bruggen.

Gas station shop Avia, Oberstrasse 137, St. Gallen, 1 km direction south east to Güterbahnhof.

T

Temperature

Too warm or too cold? You can regulate the temperature in your minergie flat yourself with the switch at the door entrance.

Towel change

We think ecologically and ask you to support us. The linen is changed at every cleaning. If you need more terry towels, just contact us and we will be happy to provide you with the additional linen - for an extra charge.

Taxi

Sprenger Taxi AG, St. Gallen, phone +41 71 333 33 33

Herold Taxi AG, St. Gallen, phone +41 71 222 27 77

TV

Our SMART TV offers a variety of channels to choose from. You can also have the TV wake up. (Press the "clock button" key and follow the instructions).

W

WIFI

You have free high-speed internet access and Wi-Fi in your room.

Login: Select your room number, enter your own login and password.

Washing and ironing of personal clothes

Would you like to wash your own clothes in our house? No problem. Washing machines and dryers are available on the ground floor. There is also an ironing station for you. Please observe the laundry room regulations and the cleanliness on site.

If you are looking for a washing service we can recommend:

- Wäscherei am Dom, Webergasse 24a, 9000 St. Gallen
www.waeschereiamdom.ch with pick-up and drop-off service
- Migros Textilfresh at the Migros-Supermarkt Lachen

Last but not least...

... There is no greater pleasure for us than to surprise a tenant by giving him more than he expected.

For any suggestions, criticism, praise or unusual situations in and around our house, please don't hesitate to contact us. We are very happy to answer your questions, because this is the only way we can become even better.

We are looking forward to a personal conversation with you.